

Mr. Peter Chen
Sr. Director, Risk & Compliance
415 Mission Street
San Francisco, CA, 94105, USA

26 May 2026

Slack Cloud Platform – ACSC Cloud Security Assessment – Letter of Assessment

Dear Mr Chen,

In May 2026, CyberCX completed the Cloud Security Assessment of the Australian instance of the Slack Cloud platform. The assessment was conducted in line with the Australian Cyber Security Centre's (ACSC) Cloud Security Assessment and Authorisation Framework, Phase 1a. The assessment was conducted using the Australian Government Information Security Manual (ISM [December 2025 version]). The Slack Cloud platform was assessed at the PROTECTED information classification level.

Cloud consumers, including Australian Government Agencies, are responsible for granting cloud services an Authority to Operate within their environment. Cloud consumers should consider their own risk when using a cloud service provider and cloud services and understand their responsibilities when configuring and using Slack. Additional information including findings, recommendations and alternate security controls can be found within the Cloud Security Assessment Report and accompanying Cloud Controls Matrix.

To ensure ongoing awareness of information security risks and continued assurance of the platform's security posture, Slack should:

- Address any assessment findings through a Plan of Action & Milestones, within agreed timeframes (if applicable).
- Provide a mechanism to inform Cloud Consumers of applicable security events that may impact the security and risk of the Cloud Consumer's own systems and data.
- Continue to keep up to date with the latest ISM and inform Cloud Consumers of ISM changes that may impact the security of the Slack Cloud platform.
- Continue to identify and communicate significant changes that may impact the security of the Slack Cloud platform.

- Maintain the validity and accuracy of the CSP Security Fundamentals Assessment Report through the Addendum mechanism.

The Cloud Security Assessment was conducted by Sam Sunder, a registered assessor within the Australian Signals Directorate (ASD) Information Security Registered Assessors Program (IRAP).

Regards,



Sam Sunder, Principal Security Consultant, IRAP Assessor

CyberCX – Cloud Security and Solutions