GETTING SETUP FOR SLACK TOUR: VIRTUAL

Join Hopin, our virtual event platform, using the unique link in your reminder email. If the event hasn’t started yet, you will be dropped into the event “waiting” page. From there, you can edit and update your profile in Hopin.

If the event has started, you will be brought immediately into the event Reception page, be sure to check out the welcome video in the “Stage” tab for more tips.

Troubleshooting:
1. Join from a compatible browser. Hopin works best on Chrome and Firefox. Pro tip: Make sure your browser is up to date.
2. Check your internet speed. We recommend a minimum of 5mbps download and 2mbps upload. Ideally, we like to see 30mbps download and 10mbps upload or higher for the best quality. (Test your speed here)
3. Restart your computer before joining the event. This ensures that there are no other video applications holding onto audio or video for any reason.
4. Please use headphones when participating on-screen. This will help eliminate echo and feedback.
EVENT PLATFORM FAQ’S

Q: What if I need support during the event?

A: We’ve got your back! If this guide doesn’t answer your question, you can find a technical help desk in the “Expo” tab of the event where you can live chat with support staff. If you’re having trouble accessing the event please email tour@slack-corp.com.

Q: Will sessions be recorded?

A: Yes, all sessions will be recorded, you will receive an email with a link to access the session videos after the event concludes.

Q: What should I include in my profile?

A: Please include your full name, email, company/organization affiliation, and a profile picture. This will help our virtual event feel more like an in-person event! Also, please add your LinkedIn profile, Twitter handle, and website if you’d like to connect with others after the event.
GETTING AROUND SLACK TOUR: VIRTUAL

Use the left side navigation bar to explore the many areas of Slack Tour: Virtual. Here’s an overview and what you will find where:

- Reception
- Stage
- Sessions
- Expo

- Agenda Overview
- Welcome video
- Breakout sessions + Q&A | Roundtable discussions
- Slack help desks | Sponsor booths
Event Agenda

- 9:30 a.m.–10:05 a.m. Welcome & Expo open
- 10:05 a.m.–10:35 a.m. Breakout sessions
- 10:35 a.m.–10:50 a.m. Live Q&A with speakers
- 10:50 a.m.–12:00 p.m. Expo open
- 10:45 a.m.–11:15 a.m. Moderated roundtables
BREAKOUT SESSION: 10:05 A.M.–10:50 A.M. PT

INTERESTED IN SLACK
Choosing a better way to work

- What is Slack?
- Why channel-based messaging?
- Customer stories from Indeed and Aaron’s

Best for: Prospective customers, early Slack users

WORKING IN SLACK
More ways to get more value

- Product roadmap preview
- Advanced use-case tips and tricks
- New-feature use cases

Best for: Existing customers, advanced users, Slack admins

BUILDING ON SLACK
Bringing your tools into Slack

- How to connect existing tools
- Building custom apps
- Automation in Slack

Best for: IT users, engineers
**Slack Help Desks**

Stop by to visit with the Slack team for live demos, chat Q&A, case studies and more.

- **Slack tips and tricks**
  Join our team for a series of demos on the most popular Slack features. Plus, ask questions and get answers in real time!

- **Slack for the enterprise**
  Learn how Slack's channel-based messaging platform supports some of the world's largest companies and those in heavily regulated industries.

- **Connect to external partners in Slack.**
  See how to share channels with external partners so you can easily collaborate right in Slack with vendors, customers and more.

- **Workflow Builder in Slack**
  Discover how to automate everyday tasks and build custom workflows with a live demo and follow-up Q&A.

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**Sponsor Booths**

Meet our platform partners to discover the power of integrating your tools with Slack.

- **cprime**
- **Cprime**
- **okta**
- **Okta**
- **box**
- **Box**
- **Zoom**
- **Polly.ai**
- **Polly.ai**
- **PagerDuty**
- **Workato**
- **Workato**
- **Robots & Pencils**
Roundtable Discussions

Live, moderated discussions hosted by Slack subject-matter experts who want to hear from you!

- **Remote Work Best Practices**
  Gain insight from Slack’s transition to remote work in a discussion with Kristen Swanson, Slack’s Chief of Staff for Customer Experience.

- **The Voice of Slack Champions - How to Manage Change at Scale**
  Discover the Slack Global Champion Network and hear how members are championing Slack as a tool for their organizations in a remote work world.

- **Developer Community at Slack**
  Explore ways to connect with Slack builders and makers in online meetups, dedicated workspaces, open source projects and more.

- **Developer Tools and Documentation**
  Learn what resources are available to help you get started and successfully build your own engaging apps on the Slack platform.

- **Slack Administrator Best Practices**
  Join us to share best admin practices and to learn more about our Slack Certified admin program.
See you soon!

For questions or assistance, please reach out to us at tour@slack-corp.com