

CERTIFICATE OF REGISTRATION

ISO/IEC 27018:2014

The Certification Body of Schellman & Company, LLC hereby certifies that the following organization conforms to the requirements of ISO/IEC 27018:2014

Slack Technologies, Inc.

500 Howard Street, San Francisco, California 94105

for the following scope of registration

The scope of the ISO/IEC 27018:2014 certification covers the control objectives, controls and guidance for implementing measures to protect personally identifiable information (PII) in accordance with the privacy principles in ISO/IEC 29100 for the cloud computing environment relevant to the information security management system (ISMS) supporting the information assets, business operations and physical location of Slack Technologies, Inc. and in accordance with the statement of applicability dated May 13, 2019. The scope includes:

Slack Technologies' Team Communication Platform

- Slack Native Client Applications
- Slack Web Applications and Services
- Slack Application Programming Interfaces ("APIs")

which includes the following in-scope location on page 2 of 2

The scope also includes the cloud-based infrastructure located in all regions in the United States hosted by Amazon Web Services (AWS).

Certificate Number: **1105886-2**

Authorized by:



Christopher L. Schellman
CEO, Schellman & Company, LLC
4010 W Boy Scout Blvd., Suite 600
Tampa, Florida 33607, United States
www.schellman.com



| Issue Date | Original Registration Date | Expiration Date | Certificate Version |
|-------------------|----------------------------|-------------------|---------------------|
| November 18, 2019 | November 12, 2018 | November 10, 2020 | Version 2 |

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CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27018:2014 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman & Company, LLC
3. ISO/IEC 27018:2014 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman & Company, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman & Company, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman & Company, LLC

In-Scope Location(s)

| Location | Function / Role |
|-----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| San Francisco, California 94103 United States | Management activities for Slack Technologies, Inc. Information Security Management System ("ISMS") and operations supporting Slack Technologies' Team Communication Platform |

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4. The information in this document is provided "AS IS", without warranties of any kind. Schellman & Company, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
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