CERTIFICATE OF REGISTRATION

ISO/IEC 27001:2022 and ISO/IEC 27701:2019

The Certification Body of Schellman Compliance, LLC hereby confirms as a result of the certification decision, according to ISO/IEC 17021-1, that the following organization operates an Information Security Management System and Privacy Information Management System that conforms to the requirements of ISO/IEC 27001:2022 and ISO/IEC 27701:2019

Salesforce, Inc.

for the following scope of registration

The scope of the ISO/IEC 27001:2022 certification covers the information security management system (ISMS) supporting the information assets, business operations and physical location of Slack Technologies, LLC, and in accordance with the statement of applicability, version 3.2, dated September 23, 2026, and extended to include the privacy information management system (PIMS) requirements, control implementation guidance, and additional control set of ISO/IEC 27701:2019 in the role of a personally identifiable information (PII) processor and controller. The statement of applicability is also aligned with the control sets and implementation guidance of ISO/IEC 27017:2015 and ISO/IEC 27018:2025. Slack relies on Salesforce for execution of a subset of enterprise controls which include human resources, corporate asset management, security awareness and privacy training, vendor management, threat intelligence, web filtering, and physical and environmental security of the in-scope office location. The scope of the ISMS includes:

- Slack Technologies' Team Collaboration Platform(slack.com and slack-gov.com)
- Slack Native Client Applications
- Slack Web Applications and Services
- Slack Application Programming Interfaces (“APIs”)
- Slack Application Hosting Services and Developer Tools

The ISMS also includes the cloud based infrastructure located in all regions hosted by Amazon Web Services (AWS).

which includes the following in-scope location(s) on page 2 of 2

Certificate Number: **1105886-12**

Authorized by:

Danny Manimbo
Managing Principal, Schellman Compliance, LLC
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Tampa, Florida 33607, United States
www.schellman.com

Issue Date	Original Registration Date	Expiration Date	Certificate Version
November 6, 2026	**November 10, 2017**	**November 8, 2029**	**Version 12**

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO 27001:2022 and ISO 27701:2019 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC.
3. ISO 27001:2022 and ISO 27701:2019 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided “AS IS”, without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC.
6. The organization operating the certified ISMS and PIMS is monitored by Schellman Compliance, LLC during the term of the certificate.
7. This ISO 27001:2022 and ISO 27701:2019 certificate does not authorize the labelling of products, processes, or services.

In-Scope Location(s)

Location	Function / Role
415 Mission Street San Francisco, California 94105 United States	Management activities for Slack Technologies, LLC ISMS, PIMS, and operations supporting Slack Technologies' Team Collaboration Platform

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